



A GUIDE TO SELLING YOUR HOME FOR THE FIRST TIME

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WELCOME

My name is **Nicola Heard** and I'm the Director of Oliver Jaques.

During the last 35 years, we've been serving the people of South East and East London, helping hundreds of first-time sellers.

This can be an exciting time, but it can feel a bit overwhelming, especially when you're juggling your busy life around it all.

You may be a homeowner who needs to move for work. Perhaps your family is growing, and you need to find a more suitable property. Maybe you're moving closer to relatives to help with care needs.

Sometimes, there are other family members involved. Sometimes, you're dealing with it all on your own. Both situations come with challenges.

You may experience lots of

different feelings at the same time as coping with the extra tasks you need to undertake.

We understand how it can feel. And that's why we can assure you you'll always receive a patient, polite, and professional service should you decide to sell your home with us.

We aim to help and guide you throughout the process to make the decisions that best suit you and your situation.

After reading this guide, you may find it helpful to have a no-obligation, no-pressure chat with us to talk through any questions you may have.

Thank you for your time, and please get in touch with us if you have any questions whatsoever.



N. Heard

Nicola Heard MARLA
Director

*Disclaimer: The information in this guide doesn't constitute legal advice.

GETTING STARTED

Moving motivation

If you are considering selling your property, the first thing to look at is your motivation. Don't underestimate what you'd be undertaking. Disruption of our routines can be stressful. You don't want to put yourself, or your buyer, in a position where you might end up changing your mind.

Simple steps, like chatting with family and friends, can help shore up the decision. You may also like to write a list of pros and cons to ruminate on for a while. Finally, some people find a visual aid, like creating a vision board, can help clarify their ideas.

When you're sure that a move is the right step, there are a few things you can do to make sure you give yourself the best possible experience.

What is your home worth?

There are online tools that you can use to give you an approximate idea of the value of your home. Of course, it won't be as accurate as one of our expert valuations, but it's a decent starting point.

The technology collects property data to give you an estimate. But it can't take into consideration your actual property, timescales, marketing strategy or market forces.

Finances

Independent mortgage advisers are the first port of call.

With the help of your independent mortgage adviser, you'll be able to estimate the amount of money you will have at the end of the property sale. They can also advise on your options if you're looking to buy a new property.

PUTTING YOUR PROPERTY ON THE MARKET

Agent selection process

Recommendations from family and friends can be helpful. However, most people only use the services of an estate agent once every few years. This doesn't give them a broad set of experiences from which to advise you. A lot can change in a short time. It's better to do your research.

Invite three different agents to come over to value your property. When they give you their opinion on the achievable price, ensure they back that up with evidence.

Don't be lured into a decision based solely on the highest valuation. It may be a vanity figure so the agent can hit their target for contracts signed. You might find that you're then tied into a long contract but receiving poor service.

It can seem tempting to base your decision on the agent's fee. However, this is more often than not a false economy. An independent local estate agent, with a complete strategy and marketing plan, will

often be able to achieve a higher final sales price.

First impressions

An independent estate agent will often have buyers registered. They can tell these people about your home straightaway. This provides invaluable early feedback.

Together, you can tweak the presentation or marketing, or even the price. When the property goes online, it's presented in the best possible light. These valuable conversations could result in early viewings and even an offer.

Finding a legal representative

Your estate agent will likely recommend a solicitor. They deal with solicitors every day so can give you the best advice on who has the staff to handle the work and experience with your type of property.

There are a few forms to fill in, so getting them done quickly can help keep things ticking along later on.

PREPARING YOUR PROPERTY

Your estate agent will be able to help you arrange an EPC (Energy Performance Certificate). This is a legal requirement for every home to be able to be sold.

Staging your home sounds like a big task. It just means ensuring everyone that visits will be able to appreciate it.

Most people don't move home very often. It can be hard to imagine things in a new home as they would like them, so help them out.

Some examples of things to do prior to going on the market:

- **Replace any blown lightbulbs**
- **Paint chipped skirting boards**
- **Fix peeling wallpaper**
- **Clean windows**
- **Pop a vase of fresh flowers out**
- **Keep pet and children's items tidied away before photos/viewings**

For some tailored suggestions for you and your property, feel free to get in touch for a no-obligation chat.

If the property seems clean and well-cared for, this helps potential buyers trust that more significant things have been taken care of, too. Your estate agent can help put you in touch with local trusted tradespeople if you need an extra pair of hands.

You want to ensure the appeal of the property is as broad as possible. Never assume you know who will buy it. In our careers, we've sold million pound riverside penthouses to single people and ex local authority flats to families.

Properties present better when they're relatively sparsely decorated. Removing personal items, like photos and ornaments, can help viewers imagine their things in the home.

So, get packing. You could designate one evening a week for sorting and sifting. The sooner you start, the easier it is nearer the actual move date.

YOUR FAQ'S ANSWERED (CONTINUED)

Q: How long will it take to sell my property?

A: This is the proverbial 'piece of string' question. Across the UK, there is a national average of viewings it takes to sell a home. Regardless of the economy, the estate agent, or the strategy, the figure usually ends up at around 15 viewings per property.

How quickly these 15 viewings take place is much more likely to be down to the skill and strategy of your estate agent.

Once you've got an offer, the solicitors are the ones in charge of timescales. This is why taking your estate agent's advice on the best one for your situation is so crucial. It can take as little as ten weeks from offer to completion. BUT it can often take a lot longer.

Q: How much will I pay my estate agent?

A: When selling a property, the fees are normally a percentage of the achieved sale price, but this can vary from area to area. Before signing the contract, make sure that the fee is based on the achieved price, not the listing price (the price you put your house on the market for).

Q: What paperwork do I need?

A: You'll need your ID documents, first and foremost. Your title deeds are likely to be electronic these days.

If you have a leasehold property, you'll need a copy of your lease. In this circumstance, or if you own a share of the freehold, you'll need to request a management pack. Asking for this as soon as you've thought about selling is a top tip. Getting hold of these can delay whole chains, so it's well worth doing early on.

Your solicitor, or conveyancer, will provide you with the property information form and the fittings & contents form. Get these filled out early on as well. That way, if there are any areas you need to research, you've got plenty of time and don't end up causing delays later on.

The EPC is another important document, as we've already mentioned. Once the energy assessor has visited, the EPC gets uploaded to epcregister.com, so you don't need a paper copy.

You might need warranty documents if your property is less than ten years old. You may also have to get indemnity insurance. This is often required for something called 'chancel repair liability' and costs about £10. Your solicitor will advise on this, however.

YOUR MOVING CHECKLIST

Below is a useful **11-point checklist** to help you prepare for a sale.

☐ Once you are sure you want to move, call in three estate agents for valuations. Remember, seek evidence for any sale prices they provide.

☐ Don't just choose the agent with the highest valuation or cheapest fee. This is often a false economy.

☐ You'll need to instruct a conveyancing solicitor to handle the legalities of your sale.

☐ So, you've instructed the agents and solicitors you feel are most capable and who you are comfortable with. What next? Well, as you'll be moving to a smaller space, start getting rid of the furniture and things you won't have room for. Charity shops, home clearance, and auction houses can help when having a major clear out.

☐ Get ahead with packing. Even though you may not have a move date yet, it's always worthwhile boxing up those items you don't use much. This will make your life a little more comfortable in the future.

☐ Start finishing the food in your freezer ahead of moving day.

☐ When you've accepted an offer and agreed a completion date, get three quotes from different removal companies. Look for ones that come recommended and which are fully insured.

☐ Remember to let all your bank, utility companies, insurance providers know and arrange to have your mail redirected.

☐ Start getting quotes for insurance on your new property starting from the date you are set to complete the move.

☐ The day before the move, create an essentials box with any items you might need quickly when you move in. Kettles, cups, and tea and coffee always come in handy.

☐ On the day of the move, take any very important items or documents with you, such as medicines, passports, wallet/purse, keys, and glasses.

If you have any questions about anything in this guide remember we are here to help, so please feel free to get in touch. Contact details can be found on the following page.



South East London

Sales: 020 7231 5050 (Option 1)

Lettings: 020 7231 5050 (Option 2)

Email: southeast@o-j.co.uk

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